

Landlord Seminar

Housing Choice Voucher (HCV) Program

- Please turn off cell phones or place on silent/vibrate/do not disturb mode.
- Bathrooms are in the hallway directly to the left of main entrance
- Please hold all questions until the end of the presentation

OVERVIEW

- Understanding Program Rules and Policies
- Landlord Responsibilities Under the Housing Assistance Payment (HAP) Contract
- Request for Tenancy Approval (RTA)
- Common Errors

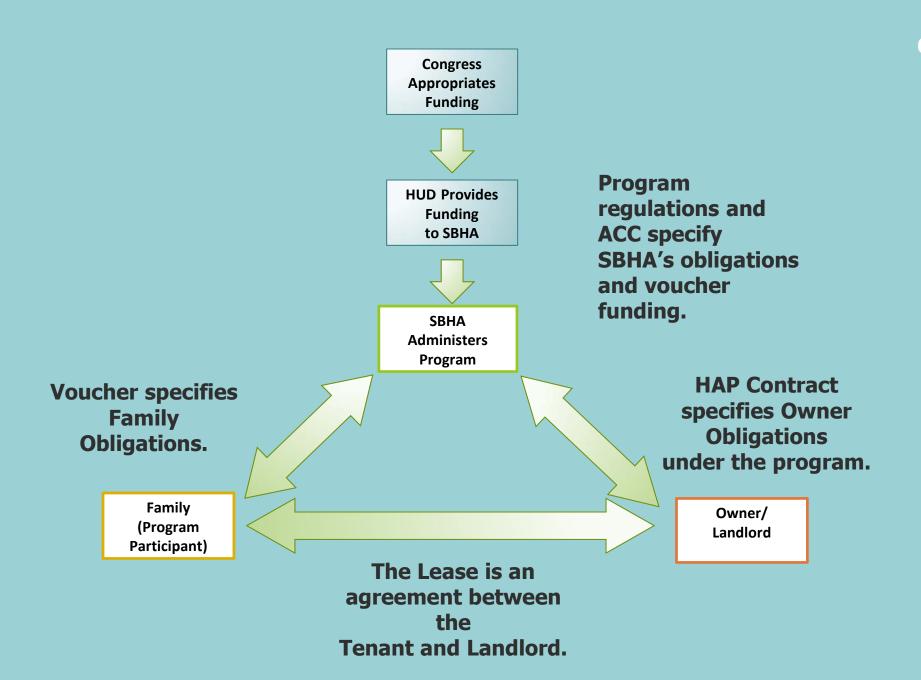
SBHA IS COMMITTED TO...

- Cultivating relationships with our partners
- Streamlining program operations to maximize efficiency
- Improving customer service
- Attracting new landlords for program participation



- The Housing Choice Voucher (HCV) Program is a federally-funded rental assistance program for low-income families
- The HCV Program supplements rental payments for low-income participants
- The HCV Program provides participants a safe, decent, and sanitary home that they may not otherwise be able to afford

HCV RELATIONSHIPS

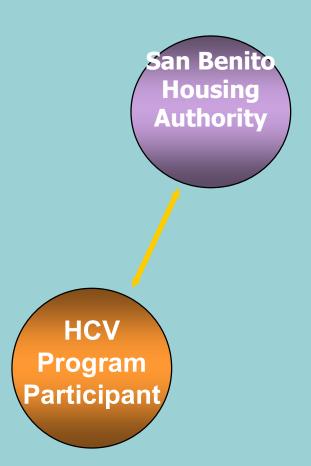


LANDLORD/PARTICIPANT RELATIONSHIP

- The initial lease is for a minimum of one year.
- Both parties are required to abide by the terms of the lease.
- HUD's Tenancy Addendum must be attached to the lease.



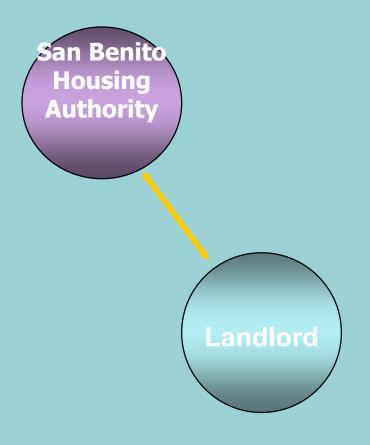
PARTICIPANT / APPLICANT / SBHA RELATIONSHIP



Participants must...

- Report changes of family composition.
- Report changes of household income.
- Comply with program requirements and family obligations.

LANDLORD RESPONSIBILITIES



Landlords must...

- Abide by San Benito Housing Authority's (SBHA) rules and regulations.
- Enforce rules and regulations of the lease agreement.
- Ensure the unit meets Housing Quality Standards (HQS) for the term of the Housing Assistance Payment Contract (HAPC).

- Provide any notice to SBHA and/or the family in connection with the HAP contract timely and in writing.
- Submit a Change of Ownership timely and do not re-assign the payment to a new owner without approval.
- Notify SBHA of any changes in the Contract Rent or Lease Agreement at least sixty (60) days before change goes into effect.
- Only terminate the family's tenancy in accordance with the lease and HUD requirements.
- Ensure the family resides in the contracted unit and that the unit is the family's only residence.

SBHA'S ROLE



SBHA...

- Verifies initial eligibility for applicant(s) and recertifies participants annually for continued participation in the program
- Conducts unit inspections annually
- Ensures Housing Assistance Payments (HAP) are processed
- Ensures compliance with program policies



Landlords...

- Select and screen prospective participants/applicants
- Provide all required documentation to SBHA
- Pre-inspect unit
- Enforce lease (Provide copy of lease violations and/or judgments to SBHA)
- Comply with Fair Housing laws

HOUSING CHOICE VOUCHER

Voucher Housing Choice Voucher Program	U.S. Department of Housing and Urban Development Office of Public and Indian Housing		OMB No. 2577-0166 (exp. 03/31/2004
Public Reporting Burden for this collection of informs searching existing data sources, gathering and maint This collection of information is authorized under Section for an eligible unit and specifies the size of the unit. The	aining the data needed, and completing and review 8 of the U.S. Housing Act of 1937 (42 U.S.C. 1437f). Th	ing the collection of information is use	of Information.
Please read entire document before completing form Fill in all blanks below. Type or print clearly.		Vouclet Number	
Insert unit size in number of bedrooms. (This is the and is used in determining the amount of assistance 2. Date Voucher is issued (mm/dd/yyyy) insert actual date the Voucher is issued to the Fam.	to be paid on behalf of the Family to the owner.)	1, Unit Size 2, Issue Date (ny	m/da)),yy
Date Voucher Expires (mm/dd/yyyy) Insert date sixty days after date Voucher is issued.	**	3. Expiration Date	e (mm/dd/yy)(v)
 Date Extension Expires (if applicable)(mmlddlyyy) (See Section 6. of this form))	4 Dale Extension	n Expires (mmeta/yyyy)
5. Name of Family Representative	6. Signature of Family Represen	ntativo	Date Signed (mm/dologyy)
/ Name of Pathic Housing Agency (PHA)			

1. Housing Choice Voucher Program

- A. The public housing agency (PHA) has determined that the above named family (item 5) is eligible to participate in the housing choice voucher program. Under this program, the family chooses a decent, safe and sanitary unit to live in. If the owner agrees to lease the unit to the family under the housing choice voucher program, and if the PHA approves the unit, the PHA will enter into a housing assistance payments (HAP) contract with the owner to make monthly payments to the owner to help the family pay the reat.
- B. The PHA determines the amount of the monthly housing assistance payment to be paid to the owner. Generally, the monthly housing assistance payment by the PHA is the difference between the applicable payment standard and 30 percent of monthly adjusted family income. In determining the maximum initial housing assistance payment for the family, the PHA will use the payment standard in effect on the date the tenancy is approved by the PHA. The family may choose to rent a unit for more than the payment standard, but this choice does not change the amount of the PHA's assistance payment. The actual amount of the PHA's assistance payment. The actual amount of the PHA's assistance payment will be determined using the gross rent for the unit selected by the family.

2. Voucher

A. When issuing this voucher the PHA expects that if the family finds an approvable unit, the PHA will have the money available to enter into a HAP contract with the owner. However, the PHA is under no obligation to the family, to any owner, or to any other person, to approve a tenancy. The PHA does not have any liability to any party by the issuance of this voucher.

- D. The voucher does not give the family any right to participate in the PHA's housing choice voucher program. The family becomes a participant in the PHA's housing choice voucher program when the IIAP contract between the PHA and the owner takes effect.
- C. During the initial or any extended term of this voucher, the PIIA may require the family to report progress in leasing a unit at such intervals and times as determined by the PIIA.

3. PHA Approval or Disapproval of Unit or Lease

- A. When the family finds a suitable unit where the owner is willing to participate in the program, the family must give the PHA the request for tenancy approval (on the form supplied by the PHA), signed by the owner and the family, and a copy of the lease, including the HUD-prescribed tenancy addendum. Note: Both documents must be given to the PHA no later than the expiration date stated in item 3 or 4 on top of page one of this voucher.
- D. The family must submit these documents in the manner that is required by the PIIA_PIIA policy may prohibit the family from submitting more than one request for tenancy approved at a time.
- C. The lease must include, word-for-word, all provisions of the tenancy addendum required by HUD and supplied by the PHA. This is done by adding the HUD tenancy addendum to the lease used by the owner. If there is a difference between any provisions of the HUD tenancy addendum and any provisions of the budber lease, the provisions of the HUD tenancy addendum shall control.

Unit Size indicates the number of bedrooms a participant

qualifies for. 2. Issue Date (mm/dd/yyyy)

This is the actual month, day and year the voucher was issued to the participant and is the voucher's

effective date.
3. Expiration Date

1. Unit Size

whichers are and expire on the expiration date. Request for Tenancy Approval (RTA) paperwork will not be accepted after the expired date.

For current participants the voucher is active 30 days before and 30 days after the lease expires.

APPLICANT / PARTICIPANT SCREENING

L4

SBHA will not:

- Release information from private sources
- Screen for suitability of tenancy
- Enforce the lease

Landlords are encouraged to:

- Obtain references from current and previous landlords
- Obtain information from private sources
- Conduct criminal background checks of applicants/participants for suitability of tenancy

REQUIRED DOCUMENTATION

- Housing Choice Voucher Program Packet
- Lead Based Paint Disclosure Statement
- Landlord Packet (if new to the program)
- Residential Lease Agreement

Forms edited with whiteout and expired and/or incomplete forms will not be accepted.

DIRECT DEPOSIT

All HAP Payments are paid thru direct deposit.

- For security and privacy reasons, W-9 Form, Tax ID verification and direct deposit forms should be hand delivered or emailed to cespinosa@sanbenitohousing.com
- The W-9 Form and direct deposit form must be received within(3) three business days from the time the Voucher Packet is submitted by the assisted participant.
- A copy of a voided check is required.

1. Name of PHA

3. Requested Date of Lease

4. Number of bedrooms in the unit

	r Tenancy Approval ce Voucher Program	and Urb	artment of Hou an Developmen Public and India	it	OMB A	Approval No. 2577-0 (exp. 09/30/20
thering and maintain spond to, a collection formation required on ed to determine if the vestigations and pros	n for this collection of information is estimated to ing the data needed, and completing and review or information unless that collection displays a tithis form by Bection 8 of the U.D. Housing Act, e unit is eligible for rental assistance. HUD may lecutions. It will not be otherwise discissed or re- tion of family voucher assistance.	ving the collection of valid OMB control of 1937 (42 U.S.C. disclose this inform	of information. This in number. The Depart 1437f). Collection of mation to Federal, St	agency may not condu tment of Housing and if the data on the famil ate, and local agencie	ct or sponsor, and Urban Developmen y's selected unit is swhen relevant civ	a person is not require t (HUD) is authorized t mandatory. The inform il, criminal, or regulato
Name of Public House San Antonio B	sing Agency (PHA) ousing Authority		2. Address of Unit	(street address, apart	ment number, city.	State & zip code)
Requested Beginning		Year Constructes	6. Proposed Rent	7. Security Deposit	Amt. 8. Date U	init Available for inspe-
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2. Address of unit

5. Year the unit was constructed

Request for Housing Cho			and Url	partment of Hou ban Developmen f Public and India	1	OMB A	pproval No. 2577-016 (exp. 09/30/201
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1. Name of Public Hou San Antonio 1	using Agency (PHA) Bousing Autho			2. Address of Unit	street address, apartm	ent number, city,	Otate & zip code)
3. Requested Beginni	ng Date of Lease	. Number of Bedrooms	5. Year Constructed	6. Proposed Rent	7. Decurity Deposit A	mt. 8. Date U	nit Available for inspecti
9. Type of House/Apo	artment						
Single Family	y Detached	Semi-Detached /	Row House	Manufactured Ho	me Garden	Walkup	Elevator / High-Ri
Section 202 Home	Tax C	n 221(d)(3)(BMIR)		236 (Insured or no	ninsured)	Section 515 I	Rural Development
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6. Proposed Rent

Rent amount the landlord is requesting

7. Security Deposit

The security deposit is the sole responsibility of the participant.

Request for Housing Cho	or Tenancy A lice Voucher Pr		and	Department of Urban Develop se of Public and I	ment		OMB A	Approval No. 2577- (exp. 09/30/
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8. The date the unit is available for inspection.

The date cannot exceed 30 days from the date the RTA is submitted.

- 9. Type of Housing Unit:
 - House
 - Duplex
 - Mobile Home
 - Apartment

20

Request for Tenancy Approval U.S. Department of Housing OMB Approval No. 2577-0169 and Urban Development (exp. 09/30/2017) Housing Choice Voucher Program Office of Public and Indian Housing Public reporting burden for this collection of information is estimated to average .08 hours per response, including the time fir reviewing instructions, searching existing data sources. gathering and maintaining the data needed, and completing and reviewing the collection of information. This agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless that collection displays a valid OMB control number. The Department of Housing and Urban Development (HUD) is authorized to colleinformation required on this form by Section 8 of the U.S. Housing Act of 1937 (42 U.S.C. 1437f). Collection of the data on the family's selected unit is mandatory. The information used to determine if the unit is eligible for rental assistance. HUD may disclose this information to Federal, State, and local agencies when relevant civil, criminal, or reinvestigations and prosecutions. It will not be otherwise disclosed or released ourside of HUD, except as permitted or required by law. Failure to provide a result in delay or rejection of family voucher assistance. 2. Address of Unit listreet address, aparts nber, city, State & zio code) 1. Name of Public Housing Agency (PHA) San Antonio Bousing Authority 3. Requested Beginning Date of Lease 5. Year Constr . Security Deposit Amt. 8. Date Unit Available for Inspection 9. Type of House/Apartment Single Family Detached Semi-De ed / Row House Manufactured Home Garden / Walkup Elevator / High-Rise Section 221(d)(3)(BMIR) Section 236 (Insured or noninsured) Section 515 Rural Developme Section 202 Tax Credit Other (Describe Other Subsidy, Including Any State or Local Subsidy) Nater Heating Air Conditioning Refrigerator RangeMicrowave

10. If the unit is subsidized, the owner must indicate what type of subsidy is utilized.

11.

REQUEST FOR TENANCY APPROVAL (RTA)

Utilities

O = Paid by owner

T = Paid by participant

Appliances

O = Provided by owner

T = Provided by

participant

12.a. Must be completed by owners of a complex with more than 4 units.

Signature of owner/owner representative.

to the housing choice voucher tenant is no other unassisted comparable units. Own units must complete the following sec comparable unassisted units within th	ot more than the re ters of projects wi tion for most rece	th more than 4	c. Check one of the following: Lead-based paint disclosure property was built on or after Janua	requirements do not apply because this ny 1, 1978.
Address and unit number	Date Rented	Rental Amount		ervicing the unit, and exterior painter r common areas have been found to be
1.			lead-based paint free by a lead-ba	sed paint inspector certified under the er a federally accredited State certifica
2.			information on lead-based paint and	ttached containing disclosure of know for lead-based paint hazards in the uni- urfaces, including a statement that the d information pamphlet to the family.
3.			 The PHA has not screened t tenancy. Such screening is the or 	the family's behavior or suitability fo owner's own responsibility.
			14. The owner's lease must incl	ude word-for-word all provisions of the
parent, child, grandparent, grandchild, sis family, unless the PHA has determined (i family of such determination) that approv ing such relationship, would provide reas	ster or brother of an and has notified the ring leasing of the u conable accommoda	owner and the nit, notwithstand-	 The PHA will arrange for inspowner and family as to whether or n 	
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12.b. Owners may not lease unit to a family member unless leasing of the unit would provide a reasonable accommodation for an applicant with disabilities.

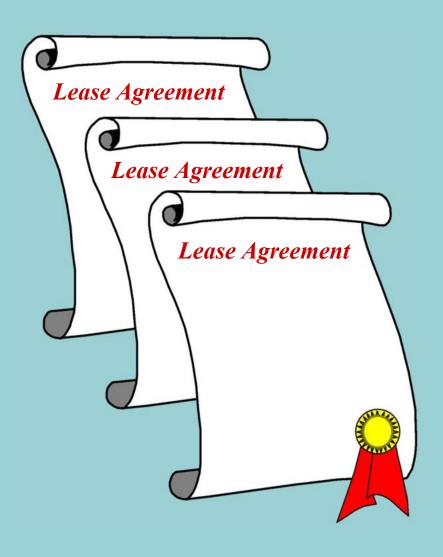
Signature of applicant.

W-9 FORM FOR OWNER AND PAYEE

			OWNER
w-9 ev. November 2006; pairment of the Treasury and Persons Service		or Taxpayer per and Certification	Give form to the requester. Do not send to the IRS.
Name (as shown on yo	our income tax return)		
Susiness rame, # diffe	west from above		
Check appropries box	: Individual Corporation	Fatreship Citier in	- II Swempt than backup
Address (number, street	et, and apt or suite no.)	Requester's name a	nd address (optional)
Check appropriate box Address (number, ether	da		
Ust account number(s)	(here (optional)	*	
	dentification Number (TIN)		
ote. If the account is in m umber to enter.	ividuals, this is your escial security number (regarded entity, see the Part I instruction a number (EPI). If you do not have a number, one than one name, see the chart on page 4	see How to get a Jev on page 5.	OF er identification number +
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- One W-9 form for the Owner and one for the Payee (if different from the owner).
- Verification of Taxpayer ID Number
- Social Security Number (Copy of SS card)
- Employer Identification Number (Confirmation letter from the IRS)

RESIDENTIAL LEASE AGREEMENT



- Provide one copy of your Residential Lease Agreement to SBHA and one copy to the tenant.
- Lease must be completely filled out with the exception of the lease effective date and the contract rent amount.
- Leases marked through or edited with white out will not be accepted.

WHAT HAPPENS WHEN ALL DOCUMENTS ARE COMPLETE?

- Owner/agent will be contacted within 5 to 7 business days to schedule an inspection.
- The HAP Contract is executed when rent reasonableness is determined and the unit passes initial inspection or tenant takes possession of the unit.
- Contract is finalized and emailed/mailed to the landlord.
- Housing Assistance Payment (HAP) will be processed when SBHA receives the signed contract.

MOST COMMON MISTAKES

- Not reporting move out or providing a copy of lease violations and/or judgment
- Changing Contract Rent and/or responsibility of utilities without following procedure
- Not reporting a Change of Ownership
- Requesting or receiving unauthorized payments
- Not update the Owner and/or Management Company contact information (phone, email, etc.)

HQS TRAINING



HOUSING QUALITY STANDARDS (HQS) INSPECTIONS

- **27**
- Units must meet the U.S. Department of Housing and Urban Development's (HUD) and SBHA's criteria for Housing Quality Standards (HQS).
- Units must be in "make ready" status during the initial/move-in inspection.
 - Units must have:
 - All utilities on
 - A working stove and refrigerator
 - No trash/debris on site
 - Working heating/cooling equipment

BUILDING INTERIOR

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Building Interior Requirements

Interior stairs and hallways must be hazard-free (no broken steps, etc.).



HQS: LIVING ROOM AND BEDROOM

- Must have at least one (1) permanently installed light fixture and one (1) working outlet.
 - If no light fixture, two (2) outlets are required.
- There must be at least one (1) operable window in the bedroom.
- Bedroom must be a minimum of 70 square feet.
- A working smoke alarm must be installed in each bedroom.
- Windows must have working locks or a permanently attached locking device.
- Windows must be in good working condition and able to remain open.
- Plexiglas is not an acceptable repair for glazed windows.



Commonly Failed HQS Items

Floor coverings must not:

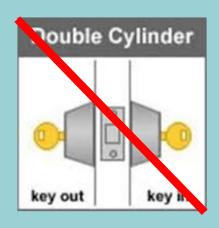
- Be torn
- Have holes or cracks that can cause a tripping or cutting hazard

All security/burglar bars must have a quick-release mechanism.

 Must not require key or special knowledge to open.

Double-key deadbolts, also known as double cylinder locks, are not allowed at any location.

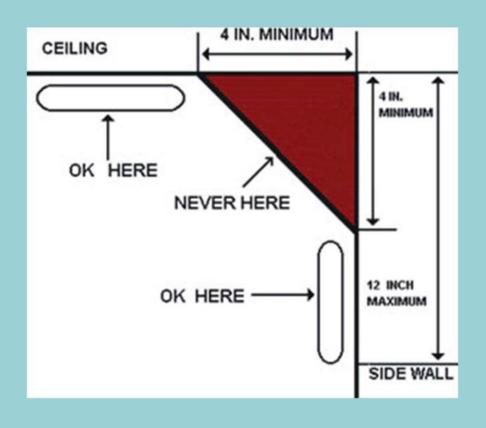






HQS: LIVING ROOM AND BEDROOM

Commonly Failed HQS Items



- Smoke detectors must be installed in each bedroom and hallway, and on each floor.
- If installed on the ceiling, the smoke detector must be at least be 4 inches from the wall.
- If installed on the wall, the smoke detector must be at least be 4 inches from the ceiling (and no more than 12 inches below ceiling).

Commonly Failed HQS Items

- Working smoke detectors are required in all bedrooms and adjacent hallways (missing/inoperable smoke detectors are not acceptable).
- If no hallway is present, smoke detectors are required outside each bedroom.
 - See manufacturer's specifications for proper installation.





KITCHEN

- There must be at least one (1) light fixture and working electrical outlet.
- There must be adequate space to prepare and store food.
- There must be a working stove and refrigerator.
- GFCI outlets are not required by HQS; however, if present, they must be properly wired.
- All sinks must have a P-Trap and hot/cold running water.



KITCHEN

Commonly Failed HQS Items

Stove must be clean (to prevent a fire hazard) and in working order.

Refrigerator must be sanitary and in working condition (no missing kick plates or torn door seals, etc.).







BATHROOM



- There must be at least one (1) light fixture.
- There must be a tub or shower with hot/cold running water.
- Sink must have P-Trap and cold/hot running water.
- There must be at least one source of ventilation:
 - Exhaust Fan
 - Vent
 - Window

BATHROOM

Commonly Failed HQS Items

- Missing/Inoperable Exhaust System
- Electrical Hazards
- Missing P-Trap





Unit must have adequate heat provided by landlord/owner.

- The heating system must be capable of maintaining an interior temperature of 65 degrees Fahrenheit between November 1 and March 31.
 Owners of units not compliant with this requirement will be given one (1) business day to meet the standard.
- The air conditioning system must be capable of maintaining an interior temperature of 80 degrees Fahrenheit between April 1 and October 31 (if unit is rented with air conditioning system). Owners of units not compliant with this requirement will be given three (3) business day to meet the standard.

Water heaters must have a temperature-pressure relief valve and discharge line directed toward the floor or outside of the living area.

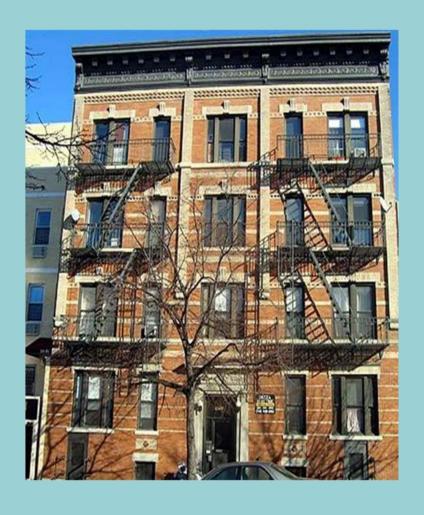
Hot water must be available at all times at a temperature between 95 degrees and 120 degrees Fahrenheit.

Commonly Failed HQS Items

- Space heaters must be able to maintain an interior temperature in the unit of 65 degrees or warmer during cold months.
 Space heaters must be in good working condition that do not pose any safety hazards.
- Gas wall heaters cannot have missing grills, gas leaks, or exposed wires.
- The hot water tank must have a temperature pressure relief valve with a downward discharge pipe.







- Exterior of the building must be in good condition (free of hazardous conditions).
- Common areas must also be free of hazardous conditions.
- Stairs, rails and porches must be free of unsound and hazardous conditions.

Commonly Failed HQS Items

- Stairs and railings must be secured.
- Handrails are required for stairs with four or more consecutive steps.
- Railings are required around stairwells, balconies, walkways, etc. that are 30 inches or higher above the ground.



Commonly Failed HQS Items



- Units built before 1978 must not have any chipping or peeling paint inside or outside the unit.
 - This also applies to:
 - Exterior of secondary buildings
 - Playgrounds
 - Railings
 - Common areas of the property
 - Units with families containing minors under the age of 6.

Commonly Failed HQS Items

- There must be no tripping hazards, such as gaps or cracks greater than ³/₄ inch, on sidewalks, walkways, driveways, common areas, etc.
- The roof must not have any leaks.
- Indications of a leak are discoloration or stains on the ceiling.





- Common areas (i.e. swimming pools, play areas, etc.)
 must be free of all safety/health hazards.
- Property should be free of any infestations.
- Property should be free of excessive trash accumulation.
- Swimming pools must be safe and sanitary at all times.





GENERAL HEALTH AND SAFETY

Commonly Failed HQS Items

- Common areas must be free of any safety/health hazards.
- Common areas include laundry room, pool area, etc.





GENERAL HEALTH AND SAFETY

Commonly Failed HQS Items

- Property should be free of any infestation.
- Property should be free of excessive trash/debris accumulation.





GENERAL HEALTH AND SAFETY

Commonly Failed HQS Items

Bedrooms in basements, attics or converted garages are not allowed unless the owner provides SBHA documentation from a licensed professional, such as a licensed general contractor, building official, engineer or city inspector, verifying that the room contains no safety hazards.



LIFE-THREATENING CONDITIONS

- If a unit has been found to contain life-threatening conditions, the inspector will give the landlord and tenant 24 hours to make the corrections required.
- As HUD requires, SBHA defines life-threatening conditions to include, but not be limited to, the following:
 - Lack of security for the unit
 - No utilities (e.g., electric, gas, or water)
 - Waterlogged ceiling in imminent danger of falling
 - Major plumbing leaks, flooding or sewer backups
 - Natural gas leak or fumes
 - Nonfunctional heating equipment between November 1 and March 31
 - Obstacle(s) preventing the tenant's exit from the unit
 - Lack of at least one functional smoke detector on each floor



- Unit must meet all HQS requirements.
- The contract rent amount must be established and agreed to by all parties.
- The HAPC commences when all of the above conditions are met.
- If the prospective participant is currently under contract, the contract will be effective the 1st of the month following the unit passing inspection.

HOW ARE RENTS DETERMINED?

- SAHA will make rent offers based on a participant's income and area rent comparables.
- Comparability is established using the following:
 - Location
 - Quality
 - Size
 - Unit type
 - Age

- Amenities
- Housing services
- Maintenance
- Utilities provided by the owner

- Proposed Unit Info
- Local newspapers
- "For Rent" signs
- Real estate companies
- Apartment locators



Helpful Web links

- www.sanbenitohousing.com
- www.taa.org
- Landlordology.com
- Hud.gov
- Informative site's regarding landlord inquires, lease's, law's and responsibilities.

Thank you for your partnership with SBHA!

We look forward to working with you and appreciate your continued support!